

# Dan Schaecher



Dan is the Assistant Vice President of Learning & Development and Customer Centricity with Lincoln Financial Group – Group Benefit Division. In his customer centricity role, Dan leads a team that is bringing focus on the customer experience. Areas of responsibility include customer centric strategy, culture and changing the business to improve the customer experience and customer satisfaction.

For the learning & development role, Dan leads a team responsible to consult, design, develop, and maintain leadership, professional, team, and organizational development programs. Dan has been with Lincoln Financial since 2007. Dan's background is in organization development.